



Oct 9, 2024

Robert McFetrick
895 Percy St.
Kingston, ON
K7M 4P3

Please be advised that the Rental Home Comfort system at the above address is for a rental Furnace, Humidifier, Air Cleaner & Thermostat which was installed in Jan 2022.

The equipment is rented on a monthly basis at the rate of \$109.49 plus tax.

The rental agreement provides:

- **Live telephone support 24/7/365**
- **Access to an extensive team of licensed HVAC technicians**
- **GPS-based dispatching to get a truck to you fast**
- **Trucks stocked with the parts needed to complete repairs on the first call**
- **No charge for repairs of your rental equipment**
- **Experience and expertise from a home comfort industry leader for over 50 years**
- **Annual Maintenance with filter replacement**

The rental program is designed to be worry-free. Reliance Home Comfort will take care of the equipment for your peace of mind.

When you **sell your home** the new owner may assume the existing rental agreement. This would be the **preferred** option as it would allow them to **maintain the full parts and labour coverage of the equipment**. This would also **provide peace of mind knowing that as long as they are on the rental program they will never have to put out excessive funds to replace, repair or even maintain their heating or cooling equipment**.

If you or the potential buyer of your home require more details please feel free to contact us at **1-866-735-4262 option #5**, Monday through Saturday, 9 to 5.

Sincerely,

alex slisko | CUSTOMER SOLUTION SPECIALIST
RELIANCE HOME COMFORT
RELIANCEHOMECOMFORT.COM
m 1-866-735-4262



Oct 9, 2024

Robert McFetrick
895 Percy St.
Kingston, ON
K7M 4P3

Please be advised that the rental water heater at the above address is for a PV50 Gallon Heater which was installed in Feb. 2010.

The water heater is on a monthly basis. The monthly rental rate is \$20.64 plus tax. The rental program is designed to be worry-free and includes the following benefits.

- **No up-front equipment costs.**
- **Free water heater replacement** – should it be un-repairable as a result of normal use.
- **All repairs, parts and labour** as a result of normal use are included throughout the life of the rental equipment.
- **Live telephone support 24/7/365** for your service inquiries.
- **Guaranteed service** from our large network of qualified, licensed technicians.
- **Experience and expertise from a home comfort industry leader for over 50 years.**

When you sell your home, the new owner may assume the existing rental agreement. This is the most popular option as it would allow them to maintain the full parts and labor coverage of the equipment. This would also provide peace of mind knowing that if they are on the rental program, they will never have to put out excessive funds to replace, repair or even maintain their water heating equipment.

To facilitate the transfer of the rental agreement, please visit reliancehomecomfort.com and complete the “Report a Move” form found under the Contact Us tab or call 1-866-735-4262 option #4.

If you or the potential buyer of your home require more details please feel free to contact us at 1-866-735-4262 option #5, Monday through Saturday, 9 to 5.

Sincerely,

alex slisko | CUSTOMER SOLUTION SPECIALIST
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m 1-866-735-4262

